



TELANGANA STATE ELECTRICITY REGULATORY COMMISSION

Annual Report for FY 2019-20

**5th Floor, Singareni Bhavan
Red Hills, Hyderabad - 500 004,
Telangana State**



Commission oath taking ceremony on 30-10-2019



TELANGANA STATE ELECTRICITY REGULATORY COMMISSION

COMMISSION



T. SRIRANGA RAO
CHAIRMAN



BANDARU KRISHNAIAH
MEMBER



M.D.MANOHAR RAJU
MEMBER



TELANGANA STATE ELECTRICITY REGULATORY COMMISSION

From Chairman's Desk



Dear Fellow Citizens,

It is my privilege to present the Annual Report of Telangana State Electricity Regulatory Commission for FY 2019-20.

TSERC has the unique distinction of having made significant contribution by making historical landmark's judgments.

We follow the principles of honoring the laws, transparency, openness, independence and justice in our operations and organize several activities step by step to improve the economic and financial strength of the energy sector and to improve the regulating environment for the Distribution licensee's operations and to deliver the efficient policy to all the energy consumers.

TSERC has taken series of progressive and decisive steps in the last 6 years across power value chain that have contributed to 24x7 reliable power availability for all consumers including agriculture consumers, reduced transmission and distribution losses, improved

generation capacity, improved fiscal discipline, greater operational efficiency of the state utilities and exponential growth of adopting renewable energy and Waste to Energy power plants.

The newly formed Telangana State has seen all round growth in all the three areas of power sector i.e., Generation, Transmission and Distribution. Some of the salient achievements are highlighted below:

A. Key achievements in Generation

Telangana state is one of the mixed generation states of India with each erstwhile combined district has generation units of Thermal or Hydel with Renewables, which is a unique in our country and it helps to always maintain the losses at lower level and maintain stability of the frequency.

District	Generation
Adilabad	Thermal +Renewable Energy
Khammam	Thermal + Renewable Energy
Karimnagar	Thermal + Renewable Energy
Mahabubnagar	Hydel + Renewable Energy
Medak	Hydel + Renewable Energy
Nalgonda	Hydel + Thermal + Renewable Energy
Nizamabad	Hydel + Renewable Energy
Warangal	Thermal + Renewable Energy
Ranga Reddy	Renewable Energy

POWER STATISTICS OF TELANGANA STATE (Since its formation)

Key parameter	As on June 2014	As on March 2015	As on March 2016	As on March 2017	As on March 2018	As on March 2019	As on March 2020
Contracted Capacity (MW)	7778	7872	8774	12006	15381	16203	15864
Peak Demand (MW)	5661	6755	6849	9191	10284	10818	13168
Average energy per day (MU)		131	138	148	167	182	188
Total energy supplied in the year (MU)		39866	50352	53944	61082	67566	68674

B. Key Achievements in Transmission

Telangana Utilities spent around Rs.27,000 Crores in the last 6 years for Transmission and Distribution networks approved by Telangana State Electricity Regulatory Commission.

The Transmission losses have been reduced from 3.5% to 2.65%, this reduction has saved approximately Rs. 4000 Crores per year.

This infrastructure helped to provide 24x7 power supply to nook and corner of the state. It paved the way to welcome small, medium and large-scale industries to setup their facilities at any corner of the state and the utilities can supply the power from two (or) three sources without any interruptions.

This also encourage the new generation farmers to adopt latest technologies in farming like aquaponics, hydroponics, climate control polyhouse, dairy units etc. and traditional farmers can adopt new varieties of crops.

TSTRANSCO Statistics of Telangana State (Since its formation)

EHT Sub-Stations (No's)	As on Telangana State formation	As on March, 2020
400kV	6	21
220kV	51	89
132kV	176	238
Total in Nos.	233	348
EHT Lines(CKM)		
400kV	1683	5567
220kV	5559	8351
132kV	9137	11669
Total EHT line length (CKM)	16379	25587
Noof PTRs	552	997

C. Key Achievements in Distribution

Distribution Licensees have adopted decentralized grid connected solar power up to 3671MW, which has helped in loss reduction.

Online Payment Mechanism for LT & HT Consumers paving the way for transparency.

Lot of customer services have been brought into online systems.

Early technology adoptions in metering such as IrDA Meters, Smart meters and Smart grid.

TSDISCOMs Statistics of Telangana State (Since its formation)

Key Parameters	As on Telangana State formation	As on March, 2020
33kV Sub Stations (No's)	2178	3027
Distribution Lines (KM)		
33kV	17701.36	24447.69
11kV	133892.46	179382.09
LT Line	286906.25	362909.53
Total Discoms Line Length(KM)	438500.07	566739.31
Total Domestic Consumers (in Crores)	0.85	1.13
Total Consumers (in Crores)	1.16	1.54

HIGHLIGHTS OF THE PERFORMANCE OF STATE POWER SECTOR

It is my bounden duty to place before you certain remarkable achievements of state power sector.

1. Telangana is supplying 24x7 power to all categories of consumers.
2. Telangana is the only state supplying 24x7 free power to all agricultural consumers since 2018.
3. The contracted power capacity of the state has increased from 7700MW to 16000MW.
4. TSGENCO has synchronized KTPS-VII 800MW unit in a record time of 48 months.
5. The percapita consumption of the Telangana state is 2017 units in 2019-20. It is 71.4% higher than the national average 1208 units.
6. TSDISCOMs are procuring cheap power during the night time from the market and pumping water from Srisailem and Nagarjunasagar projects and utilising the power during peak hours.
7. To optimize power purchase cost, TSDiscoms are procuring power from energy exchange. As per CEA, Telangana state has procured highest volume of 12.05% of the total power in the exchanges in 2019-20.
8. Telangana Discoms are active participants in Real time market (RTM) and Green Term Ahead market (GTAM).
9. Ministry of power has acknowledged that Telangana is one of the biggest buyers in the market, second largest buyer in recently introduced RTM, Biggest seller (88%) in the recently introduced GTAM and savings of Rs.300 Crores by managing load through market.
10. Telangana Utilities are in process of implementing Smart Prepaid Meters, Feeder Segregation, Distribution strengthening, Smart Grid, HVDS, AB/UG Cable.

TSERC is committed to promote consumer awareness and their empowerment. The Commission has given special thrust for reduction of AT&C losses through technology intervention in addition to the other efforts being put by the licensees.

On behalf of the Members of Commission and Staff of Commission, I want to thank the wide fraternity of stakeholders for keeping faith in our ability to create a value even in challenging times.

We hope to deliver a satisfactory service to all stakeholders and contribute to the prosperity of our country.

T.Sriranga Rao
Chairman, TSERC

Contents

Chapter 1 Organisational Setup & Administration	1
1.1. The Commission	1
1.2. Powers of the Commission:	1
1.3. Infrastructure of the Commission.....	3
1.4. Website of the Commission:.....	3
1.5. Officers and Staff of the Commission	3
Chapter 2 Regulations issued, Investment Approvals and Major Decisions	5
2.1. Investment Proposals approved during 2019-20.....	5
2.2. Major Decisions in 2019-20	6
Chapter 3 Tariff Orders	7
3.1 Tariff filings.....	7
Chapter 4 Legal	8
4.1. Orders Passed by the Commission during FY 2019-20:.....	8
Chapter 5 Consumer advocacy	9
5.1. Standards of Performance (SoP) of Licensees'	9
5.2 Consumer Grievance Redressal Forum (CGRF).....	9
5.3 Ombudsman.....	11
5.4. Implementation of Right to Information Act, 2005:	14
Chapter 6 Accounts and Audit	24
6.1. Audit Report.....	27
6.2. Annual Accounts for the year 2019-20	31

Chapter 1

Organisational Setup & Administration

1.1. The Commission

In exercise of the powers conferred under schedule XII (c) (3) of AP Reorganization Act, 2014, and in pursuance of Section 92 of A.P. Reorganisation Act, 2014, read with section 82 of the Electricity Act, the Government of Telangana State (GoTS) vide G.O.Ms.No.3,Energy (Budget), Dated 26-07-2014 has constituted Telangana State Electricity Regulatory Commission, which came into existence on 03.11.2014.

The Government of Telangana State (GoTS) vide G.O.Ms.No.16,Energy (HR), Dated 23-10-2019 have appointed

- Sri T.Sriranga Rao as Chairman
- Sri M.D.Manohar Raju as Member (Technical)
- Sri Bandaru Krishnaiah as Member (Finance);

Accordingly, they administered oath on 30-10-2019.

1.2. Powers of the Commission:

- As per section 86(1) of the Electricity Act, 2003, the State Commission shall discharge the following functions namely: -
 - (a) determine the tariff for generation, supply, transmission and wheeling of electricity, wholesale, bulk or retail, as the case may be, within the State:

Provided that where open access has been permitted to a category of consumers under section 42, the State Commission shall determine only the wheeling charges and surcharge thereon, if any, for the said category of consumers;
 - (b) regulate electricity purchase and procurement process of distribution licensees including the price at which electricity shall be procured from the generating companies or licensees or from other sources through agreements for purchase of power for distribution and supply within the State;
 - (c) facilitate intra-state transmission and wheeling of electricity;

- (d) issue licences to persons seeking to act as transmission licensees, distribution licensees and electricity traders with respect to their operations within the State;
 - (e) promote co-generation and generation of electricity from renewable sources of energy by providing suitable measures for connectivity with the grid and sale of electricity to any person, and also specify, for purchase of electricity from such sources, a percentage of the total consumption of electricity in the area of a distribution licence;
 - (f) adjudicate upon the disputes between the licensees, and generating companies and to refer any dispute for arbitration;
 - (g) levy fee for the purposes of this Act;
 - (h) specify State Grid Code consistent with the Grid Code specified under clause(h) of sub-section (1) of section 79;
 - (i) specify or enforce standards with respect to quality, continuity and reliability of service by licensees;
 - (j) fix the trading margin in the intra-State trading of electricity, if considered, necessary; and
 - (k) discharge such other functions as may be assigned to it under this Act.
- The State Commission shall advise the State Government on all or any of the following matters under section 86(2) of the Electricity Act, 2003, namely : -
 - (a) promotion of competition, efficiency and economy in activities of the electricity industry;
 - (b) promotion of investment in electricity industry;
 - (c) reorganization and restructuring of electricity industry in the State;
 - (d) matters concerning generation, transmission, distribution and trading of electricity or any other matter referred to the State Commission by that Government.
 - As per section 86 (3) of the Electricity Act, 2003, the State Commission shall ensure transparency while exercising its powers and discharging its functions.
 - As per section 86 (4) of the Electricity Act, 2003, in discharge of its functions the State Commission shall be guided by the National Electricity Policy, National Electricity Plan and tariff policy published under subsection (2) of section 3.

1.3. Infrastructure of the Commission

- The State Commission shall, for the purposes of any inquiry or proceedings under Electricity Act, have the same powers as are vested in a civil court under the Code of Civil Procedure, 1908 (5 of 1908) in respect of the following matters, namely: -
 - i. summoning and enforcing the attendance of any person and examining him on oath;
 - ii. discovery and production of any document or other material object producible as evidence;
 - iii. receiving evidence on affidavits;
 - iv. requisitioning of any public record;
 - v. issuing commission for the examination of witnesses;
 - vi. reviewing its decisions, directions and orders;
 - vii. any other matter which may be prescribed.
- The State Commission shall have the powers to pass such interim order in any proceeding, hearing or matter before the State Commission, as that Commission may consider appropriate.
- The State Commission may authorise any person, as it deems fit, to represent the interest of the consumers in the proceedings before it.

1.4. Website of the Commission:

- **Website:** The Commission's website is (www.tserc.gov.in) which is regularly maintained and updated. The Commission's orders, public announcements, press releases, reports, RTI, clarifications, objections received and Regulations notified by the Commission are updated on the website on a regular basis. The Commission has also designed and developed a website for the Ombudsman, Telangana (<http://vidyutombudsman-tserc.gov.in/>) wherein the orders, hearing schedules, the relevant Acts & Regulations, consumer grievances and details of the Consumer Grievance Redressal Forum are placed.

1.5. Officers and Staff of the Commission

- The Commission in discharging its functions efficiently under the mandate of the Electricity Act 2003 comprises of staff with expertise and experience in engineering, economics, financial management, accounting, law, human resources, management information system and related skills.
- For functional convenience, the office of the Commission is organized into various departments such as Tariff, Law, Engineering, Human

Resources and Accounts. Each department is headed by its functional expert, who renders his/her services to the Commission.

- The Commission, soon after its formation, has adopted all the regulations of erstwhile APERC vide regulation No. 1 of 2014. Accordingly, Regulation No 3 of 1999 and Regulation no 5 of 2013 of erstwhile APERC are applicable to the Officers and staff of the Commission.
- The Officers and staff as on 31-03-2020 are as follows:

S. No.	Name	Designation
1	Sri. Umakanta Panda	Secretary (FAC) & Joint Director - Information Technology
2	Sri. N. Nagaraj	Joint Director - Law
3	Smt. P. Sarada	Joint Director -Tariff Engg
4	Sri. N. Bhanu Prakash	Joint Director - Personnel
5	Sri. J. Laxman	Accounts Officer (on deputation from TSNPDCL, Warangal)
6	Smt. S. Vilma Samuel	Personnel Officer
7	Sri. A. Lakshman Kumar	Private Secretary
8	Sri. B. Durga Prasad	Sr. Personal Assistant
9	Sri. P. Amarnath	Accountant
10	Sri. M. Iqbal Ansari	Liaison Officer
11	Sri. A. Rahman	Driver
12	Sri. Mohammad Ali	Messenger
13	Sri. P. Anil Chand	Telephone Operator
14	Sri. G. Kumar	Care Taker
15	Sri. P.Srinivasa Rao	Cashier
16	Sri. B. Srinivas	Telephone Operator
17	Sri. Y Damodar Rao	Receptionist
18	Sri. A. Rajashekar	MTA
19	Sri. Mohd. Faheemuddin	MTA

Chapter 2

Regulations issued, Investment Approvals and Major Decisions

2.1. Investment Proposals approved during 2019-20

The following Investment approvals for power evacuation scheme and construction of 400/220/132 KV, 220/132 KV and 132/33 KV sub-stations and lines are accorded by the Commission for the FY 2019-20

S No	Name of the scheme	Commission Sanction Reference No	Amount in Rs Crs
1	Up gradation of existing 132/33 KV RC Puram Substation to 220/132/33 KV SS in Ranga Reddy District	Commission Reference No CRN No 1/2019-20	170.66
2	Erection of 220/132 kV Substation at Ammavaripet, Kazipet (M) in Warangal Urban District according of Revised approval	Commission Reference No CRN No 2 of 2019-20	126.86
3	KTPP System Improvement Scheme- Construction of 400/220/132 KV Substation at KTPP switch yard, Bhupalapally district and connected network	Commission Reference No CRN No 3/2019-20	454.23
4	Reactor Scheme-III- Installation of 125 MVAR Bus Reactors at 400KV Suryapet, Rayadurg, Kethireddypally, Narsapur, Maheshwaram, Janagoan and Dindi Substations and installation of 80MVAR Bus Reactor, 63MVAR switchable line Reactors at Asupaka SS	Commission Reference No CRN No 4/2019-20	249.79
5	Erection of 132/33 KV Substation at Patancheru in Sangareddy district	Commission Reference No CRN No 5/2019-20	23.64
6	Erection of 400/220KV 1x315 MVA ICT at Bhadradi Thermal Power Station (BTPS) switch yard Manuguru, TSGENCO and erection of 220 KV DC line from 220/132/33 KV Manuguru SS to 400 KV BTPS switch yard in Bhadradi Kothagudem District	Commission Reference No CRN No 6/2019-20	66.56
7	Providing of 33 KV features at under construction 400/220/132 KV Raidurg GIS Substation in Rangareddy district	Commission Reference No CRN No 7/2019-20	51.43

S No	Name of the scheme	Commission Sanction Reference No	Amount in Rs Crs
8	Erection of 132/33 KV Gas Insulated Substation (GIS) at Manikonda in Ranga Reddy District along with connected line with 132 KV XLPE UG Cable instead of 132/33 KV SS Ibrahimbagh	Commission Reference No CRN No 8/2019-20	107.18
9	Yadadri Thermal Power Evacuation Scheme (5x800MW)- Erection of 400/220/132kV Choutuppal Substation, 400/220kV Damaracharla Substation and connected network	Commission Reference No CRNNO 09/2019-20	2354.35

2.2. Major Decisions in 2019-20

- Commission disposed the order Dated 11-03-2020 in the matter for determination of Cross Subsidy Surcharge (CSS) and Additional Surcharge (AS) for FY2016-17 along with the filings made for approval of Aggregate Revenue Requirement (ARR), and Tariff proposals for Retail Supply Business (RSB) for FY2016-17
- Commission approved order Dated 21-12-2019 in the matter of approval of PSA and adoption of tariff for procurement of 550 MW power under Ministry of Power notified pilot scheme for staggered period of 6 months in a year for 3 year through M/s. PTC Limited with tariff Rs.4.24/kWh along with trading margin of Rs.0.05 / kWh under section 63 of Electricity Act 2003.
- Commission issued order Dated 06-11-2019 in the matter of Retail Supply Tariff, Cross Subsidy Surcharge and Additional Surcharge for the year 2019-20 upon expiry of the earlier tariff order on 31-03-2019.
- Commission issued order Dated 06-11-2019 in the matter of wheeling charges and losses for further period of one year being 2019-20 upon expiry of the control period on 31-03-2019.

Chapter 3

Tariff Orders

3.1 Tariff filings

- 3.1.1. The Commission issued order Dated 27-03-2020 in the matter of continuation of existing wheeling tariff order for 4th Multi Year Tariff (MYT) Control Period (FY 2019-20 to FY 2023-24).
- 3.1.2. The Commission issued orders on extension of Retail Supply Tariff, Cross Subsidy Surcharge and Additional Surcharge determined for the year 2018-19 as per Commission order dated 27-03-2018 to be applicable for FY 2020-21 and can be levied from 01-04-2020 pending disposal of the application filed by TSDISCOMs subject to the communication of the government conveying the commitment of subsidy and also directed the TSDISCOMs to file the regular petition for determination of fresh RST, CSS and AS for FY 2020-21.
- 3.1.3. The Commission passed an interim order filed by M/s.TSTRANSCO on an ad-interim measure that the transmission charges, losses in kind and charges levied by SLDC as existing as on 31-03-2019 are applicable and to be levied and collected for the year 2019-20 and also directed the TSTRANSCO to file the regular petition for the control period for FY 2019-24.
- 3.1.4. The Commission allowed the interim application filed by M/s.Singareni Collieries Company Ltd., and directed the TSDISCOMs to pay the tariff as applicable for FY 2018-19 for the energy supplied from 01-04-2019 till the disposal of the main petition.
- 3.1.5. The Commission issued order Dated 02-03-2020 on Annual Fee and Operating Charges for State Load Despatch Centre determined for each year 4th control period (FY 2019-20 TO FY 2023-24).
- 3.1.6. The Commission issued order Dated 20-03-2020 filed by Transmission Corporation of Telangana Limited (TSTRANSCO) on Aggregate Revenue Requirement and Transmission Tariff for 4th control period (FY 2019-20 TO FY 2023-24)
- 3.1.7. The Commission determined the pooled cost of power purchase for FY 2018-19 to be considered for FY 2019-20 as Rs.4.28 / kWh.

Chapter 4

Legal

4.1. Orders Passed by the Commission during FY 2019-20:

- List of Original Petitions instituted and disposed-off for the year 2019-20 is listed at Annexure - I
- List of Interlocutory Applications (IAs), O.P(S.R)., R.P(S.R) & I.A (S.R) instituted and disposed-off for the year 2019-20 is listed at Annexure - II
- List of Appeals filed before High Court of Judicature at Hyderabad for the state of Telangana and the state of Andhra Pradesh for 2019-20is listed at Annexure - III
- List of Appeals filed before Appellate Tribunal for Electricity and Supreme Court of India for 2019-20 is listed at Annexure - IV

Chapter 5

Consumer advocacy

5.1. Standards of Performance (SoP) of Licensees'

- 5.1.1. TSERC (Licensees' Standards of Performance) Regulation, 2016 as amended from time to time contains provisions relating to
- (a) guaranteed SoP, being the minimum standards of service that a distribution licensee shall achieve to individual consumers;
 - (b) overall service Standards which the licensee shall seek to achieve in the discharge of obligation as a Licensee; and
 - (c) compensation payable and manner of payment of compensation to consumers for non-compliance of the Standards in terms of provisions of Section 57 of the Act, 2003
- 5.1.2. Consumer participation in Electricity Regulatory process is necessary and important to ensure transparency and accountability. The Act 2003 requires the Commission to consult stakeholders on important policy and regulatory matters before arriving at any decision.
- 5.1.3. Regulatory matters were brought in the public domain through publication of Public Notice in daily newspapers, issuing Press Releases and also by placing the matter on the website of the Commission seeking suggestions/comments from the interested persons and stakeholders.

5.2 Consumer Grievance Redressal Forum (CGRF)

- 5.2.1. In order to ease out the grievances of the consumers and in compliance of section 46(5) of the Electricity Act, 2003 read with clause 2 of Regulation No.3 of 2015, the Commission has ensured establishment of CGRFs by the Licensees'.
- 5.2.2. Each Forum shall consist of four Members, including a Chairperson. The concerned Licensee appoints the Chairperson and two Members to the Forum on full time basis and the Commission appoints one independent Member who is familiar with consumer affairs as mandated.
- 5.2.3. Two Forum(s) each for TSSPDCL and TSNPDCL were constituted by the TSERC.

CGRFs under TSSPDCL

The area of jurisdiction of the CGRFs in TSSPDCL is as follows.

CGRF - I: The Jurisdiction of CGRF-I is ten districts i.e., Mahaboobnagar, Jogulamba Gadwal, Nagarkurnool, Wanaparthy, Medak, Sangareddy, Siddipet, Nalgonda, Suryapet & Yadadri Circles.

CGRF - II: The Jurisdiction of CGRF-II is Greater Hyderabad Area

CGRFs under TSNPDCL

The area of jurisdiction of the CGRFs in TSNPDCL is as follows.

CGRF-I (Warangal): Warangal (Urban), Warangal (Rural), Jangaon, Mahabubabad, Jayashankar Bhoopalpally, Karimnagar, Peddapalli, Khammam&Bhadradi Kothagudem Distribution Licensee (TSNPDCL).

CGRF-II (Nizamabad): Nizamabad, Kamareddy, Jagitial, Rajanna Sircilla (CESS), Nirmal, Adilabad, Mancheri, Kumram Bheem Asifabad.

The details of the grievances attended to by the CGRFs during 2019-20 are shown below:

A statement showing the no. of grievances being handled by the CGRFs (Licensee-wise) are appended below:

Telangana State Southern Power Distribution Company (TSSPDCL) CGRFs

Sl. No.	Subject	CGRF-I TSSPDCL	CGRF-II TSSPDCL
1.	No. of Grievances outstanding as on 01-04-2019	258	43
2.	No. of Grievances received during the year (2019-20)	68	605
3.	No. of Grievances disposed during the year (2019-20)	322	640
4.	No. of Grievances pending as on 31-03-2020	04	08
5.	No. of Grievances pending which are older than two months during the year (2019-20)	26	262
6.	No. of sittings of CGRFs during year (2019-20)	17	85
7.	No. of cases in which compensation are awarded in the year (2019-20)	NIL	NIL
8.	Total amount of Compensations awarded in the year (2019-20)	NIL	NIL

Telangana State Northern Power Distribution Company CGRFs

Sl. No.	Subject	CGRF-I TSNPDCL	CGRF-II TSNPDCL
1.	No. of Grievances outstanding as on 01-04-2019	120	243
2.	No. of Grievances received during the year (2019-20)	240	225
3.	No. of Grievances disposed during the year (2019-20)	242	150
4.	No. of Grievances pending as on 31-03-2020	126	318
5.	No. of Grievances pending which are older than two months during the year (2019-20)	101	290
6.	No. of sittings of CGRFs during year (2019-20)	71	151
7.	No. of cases in which compensation are awarded in the year (2019-20)	09	NIL
8.	Total amount of Compensations awarded in the year (2019-20)	Rs.29,000/-	NIL

5.3 Ombudsman

5.3.1. Ombudsman is an appellate authority over the orders of CGRFs. The Commission appoints the Ombudsman under the provisions of section 42(6) read with clause 3 of Regulation No. 3 of 2015. In order to ensure justice the consumers normally, a retired district judge is appointed as Ombudsman.

5.3.2. A separate Institution of Ombudsman for the state of Telangana has been established under Sub Section (6) of Section 42 of the Electricity Act, 2003 on 11.02.2015. The Ombudsman, Telangana state has jurisdiction over the entire State of Telangana.

5.3.3. The Institution of Ombudsman is an authority providing an effective, alternative, time-bound and cost-less route for resolving the problems of the Electricity Consumers. Any person affected by any deficiency in electricity related service can approach the Ombudsman for redressal of grievances only by way of an appeal. Keeping in view, the goal of speedy redressal of Appeals arising out of decisions of the Consumer Grievances Redressal Forums, the appeals are being disposed of with no expenses to

the aggrieved parties, with the cost being borne by the Licensees.

5.3.4. Appeals before the Ombudsman are governed under Regulation 3 of 2015 issued by the TSERC. The Award and Interim orders of the Ombudsman are binding on the Licensees. Clauses 3.38, 3.39, 3.42 of Regulation No.3 of 2015 impose penalties for non-compliance of the orders of the Ombudsman.

5.3.5. Any Complainant, if aggrieved by the non-redressal of the grievance by the Forum, may make a representation to the Ombudsman within thirty (30) days from the date of the receipt of the decision of the Forum or from the date of the expiry of the period within which the Forum was required to take decision and communicate the same to the Complainant. However, the Ombudsman may entertain an appeal after the expiry of the thirty (30) days period, if satisfied that there is sufficient cause for not filing it within that period.

5.3.6. The Ombudsman shall decide the representation finally within three (3) months from the date of the receipt of the representation of the Complainant and in the event the representation is not decided within three months, the Ombudsman shall record the reasons thereof, including the cost to be paid by the licensee in case the reasons for the delay is attributable to the licensee. In case the delay is for reasons attributable to the Complainant, the Ombudsman may reject the representation. Further, the Ombudsman may pass such interim orders as the Ombudsman may consider appropriate pending the final decision on the representation.

5.3.7. Smt.Udaya Gouri (Retd. District Judge) was appointed to discharge the functions of Ombudsman for the state of Telangana.

5.3.8. The details of the grievances attended to by the Ombudsman for the year 2019-20 are as shown below:

I. Statement of pendency, filing and disposals:

Sl.No	Particulars	Ombudsman for Telangana State from 01.04.2019 to 31.03.2020
1.	Opening Balance	18
2.	No. of grievances filed with Ombudsman	45
	Total	63
3.	Grievances settled	56
4.	No. of cases pending clearance (Spill over to next year)	7
5.	Amount of compensation paid to consumers	Nil
6.	Amount of compensation awarded	Nil
7.	No. of cases in which the above compensation was awarded	Nil

II. Categories of disposals:

The types of cases and No. of cases being handled by the Ombudsman is appended below:

Sl. No	Particulars	Ombudsman for Telangana State from 01.04.2019 to 31.03.2020
a.	Billing Dispute	32
b.	Delay in release of Service Connection /DTR	2
c.	Shifting of line & DTR	1
d.	Power supply from dedicated transformer	NIL
e.	Voltage fluctuation	NIL
f.	Deficiency of Service	NIL
g.	Delay in payment of compensation	NIL
h.	Change of name	2
i.	Dismantlement of Service	1
j.	Change of Category	NIL
k.	Restoration of Supply	2
l.	Deration of CMD	2
m.	Interest on Security Deposit/adjustment security deposit	2
n.	Revoke of Service Connection	NIL
o.	Regularisation of load	NIL
p.	Installation of CTs and PTs	1
q.	Issue of No Due Certificate	NIL

ABSTRACT OF GRIEVANCES DURING FY 2019-20

Particulars	No. of grievances
No. of Grievances outstanding as on 01-04-2019	18
No. of Grievances received during the FY 2019-20	45
No. of Grievances disposed during the FY 2019-20	56
No. of Grievances pending as on 31-03-2020	07
No. of Grievances pending which are older than two months during the year FY 2019-20	03
No. of sittings of Ombudsman during the FY 2019-20	231

The details of the cases handled by the Ombudsman for the year 2019-20 is appended / listed at Annexure V.

5.4. Implementation of Right to Information Act, 2005:

- During the year 23 Nos. of Applications were received under RTI Act, 2005 of which, all the Applications were disposed and Appellate Authority has received 3 Nos of appeals of which, all the Applications were disposed during the year under review.
- The State Public Information Officer (SPIO) under the RTI ACT is Sri. N.Bhanu Prakash, Joint Director (Personnel), TSERC.
- The Appellate Authority under the RIGHT TO INFORMATION ACT, 2005 is Sri.Naram Nagaraj, Joint Director (Law), TSERC.

ANNEXURE - I

LIST OF ORIGINAL PETITIONS INSTITUTED AND DISPOSED OFF DURING THE YEAR
2019-20 (Ref Chapter 4)

Sl.No.	O.P No.	Name of the Petitioner
1	1 of 2019	M/s. Cooperative Electricity Society Sircilla
2	2 of 2019	M/s. Transmission Corporation of Telangana Limited
3	3 of 2019	M/s. Transmission Corporation of Telangana Limited
4	4 of 2019	M/s. Singareni Collieries Company
5	5 of 2019	M/s. Singareni Collieries Company
6	6 of 2019	M/s. TSDISCOMs
7	7 of 2019	M/s. Prathmesh solar farms Private Limited
8	8 of 2019	M/s. Hyderabad (MSW) Energy Solutions Private Limited
9	9 of 2019	M/s. Southern Power Distribution Company of Telangana Limited
10	10 of 2019	M/s. Northern Power Distribution Company of Telangana Limited
11	1 of 2020	M/s. Cooperative Electricity Society Sircilla
12	2 of 2020	M/s. Tejas India Solar Energy Private Limited
13	3 of 2020	M/s. Rithwik Power Projects Limited
14	4 of 2020	M/s. Sri Venkateshwara Green Power Projects Limited
15	5 of 2020	M/s. Cooperative Electricity Society Sircilla
16	6 of 2020	M/s. Satec Envir Engineering (India) Private Limited
17	7 of 2020	M/s. TSDISCOMs
18	8 of 2020	M/s. Singareni Collieries Company Limited
19	9 of 2020	M/s. Singareni Collieries Company Limited
20	10 of 2020	Hyderabad Metropolitan Water Supply and Sewerage Board
21	11 of 2020	M/s. Southern Power Distribution Company of Telangana Limited
22	12 of 2020	M/s. Southern Power Distribution Company of Telangana Limited

ANNEXURE - II

**LIST OF INTERLOCUTORY APPLICATIONS, O.P. (S.R), R. P.(S. R.) & I.A (S.R.)
INSTITUTED AND DISPOSED OFF DURING THE YEAR 2019-20 (Ref Chapter 4)**

INTERLOCUTORY APPLICATIONS

Sl. No.	I.A. No.	O. P.	Name of the petitioner
1	6 of 2019	24 of 2016 & 9 of 2017	M/s. Transmission Corporation of Telangana Limited for SLDC
2	7 of 2019	24 of 2016 & 9 of 2017	M/s. Transmission Corporation of Telangana Limited
3	8 of 2019	-	M/s. Transmission Corporation of Telangana Limited
4	9 of 2019	-	M/s. TSDISCOMs
5	10 of 2019	-	M/s. TSDISCOMs
6	11 of 2019	-	M/s. TSDISCOMs
7	12 of 2019	-	M/s. TSDISCOMs
8	13 of 2019	4 of 2013	M/s. VBC Ferro Alloys Limited
9	14 of 2019	4 of 2012	M/s. VBC Ferro Alloys Limited
10	1 of 2020	-	M/s. TSDISCOMs
11	2 of 2020	5 of 2019	M/s. Singareni Collieries Company Limited
12	3 of 2020	-	M/s. TSDISCOMs
13	4 of 2020	8 of 2019	M/s. Hyderabad (MSW) Energy Solutions Private Limited
14	5 of 2020	RP(SR) 22 of 2019 in OP 8 of 2017	M/s. Southern Power Distribution Company of Telangana Limited
15	6 of 2020	-	M/s. TSDISCOMs
16	7 of 2020	-	M/s. TSDISCOMs
17	8 of 2020	-	M/s. TSDISCOMs
18	9 of 2020	-	M/s. TSDISCOMs
19	10 of 2020	-	M/s. TSDISCOMs
20	11 of 2020	-	M/s. TSDISCOMs

O.P. (SR)s

Sl. No.	O.P. (SR) No.	Name of the petitioner
1	5 of 2019	M/s. Southern Power Distribution Company of Telangana Limited
2	16 of 2019	M/s. TSDISCOMs
3	26 of 2019	The Federation of Telangana Chambers of Commerce and Industry
4	30 of 2019	M/s. Salasaar Iron & Steels Private Limited
5	31 of 2019	M/s. Suryalakshmi Cotton Mills Limited
6	32 of 2019	M/s. Suryalata Spinning Mills Limited
7	33 of 2019	M/s. TSDISCOMs
8	10 of 2020	M/s. Southern Power Distribution Company of Telangana Limited

R.P. (SR)s

Sl. No.	R.P. (SR) No.	O. P.	Name of the petitioner
1	1 of 2020	33 of 2018	M/s. Northern Power Distribution Company of Telangana Limited

I.A (SR)s

Sl. No.	I.A. (SR) No.	O. P.	Name of the petitioner
1	23 of 2019	76 of 2015	M/s. Sri Raghavendra Ferro Alloys Private Limited
2	28 of 2019	21 of 2017	M/s. VBC Ferro Alloys Limited
3	41 of 2019	38 of 2019 in OP No.61 of 2018	TSSPDCL
4	42 of 2019	39 of 2019 in OP No.46 of 2018	TSSPDCL
5	43 of 2019	40 of 2019 in OP No.47 of 2018	TSSPDCL

ANNEXURE - III

LIST OF APPEALS FILED BEFORE HON'BLE HIGH COURT FOR THE STATE OF
TELANGANA DURING 2019-20(Ref Chapter 4)

Sl.No.	Writ Petition No.	Petitioner
1	538 of 2019	M/s Radha Smelters Ltd. (MDK - 1060)
2	1079 of 2019	M/s. KDA Ispat Pvt. Ltd.
3	7586 of 2019	M/s Raghavendra Ferro Alloys Pvt. Ltd.
4	9123 of 2019	M/s Sai Durga Ferro Alloys Pvt. Ltd.
5	9132 of 2019	M/s Sai Durga Ferro Alloys Pvt. Ltd.
6	11327 of 2019	M/s Vijay Iron Foundry Pvt. Ltd. (SGR 922)
7	18179 of 2019	M/s Kakatiya Cement Sugar and Industries Ltd.
8	20172 of 2019	M/s Asian Barrels Pvt. Ltd.
9	22327 of 2019	M/s Vijay Iron Foundry Pvt. Ltd. (SGR 922)
10	22344 of 2019	M/s HSIL Ltd. (SC No. BJH - 369)
11	22355 of 2019	M/s HSIL Ltd. (SC No. YDD - 594)
12	22383 of 2019	M/s Jeevaka Industries Ltd. (MDK 207)
13	22742 of 2019	M/s Clean Wind Power (Anantapur) Pvt. Ltd.
14	22762 of 2019	Mr P.B. Venkatesh Reddy
15	22958 of 2019	M/s Radha Smelters Pvt. Ltd. (MDK 1395)
16	22960 of 2019	M/s Suguna Metals Pvt. Ltd.
17	22963 of 2019	M/s Devashree Ispat Pvt. Ltd
18	22964 of 2019	M/s Salassar Iron & Steels Pvt.Ltd. (SC No. RJN 1088)
19	22965 of 2019	M/s Jairaj Ispat Ltd.
20	22966 of 2019	M/s Aryam Steels Pvt. Ltd.
21	22968 of 2019	M/s MMG Steels Pvt. Ltd.
22	22969 of 2019	M/s Radha Smelters Pvt. Ltd. (MDK 1060)
23	22990 of 2019	M/s Keshree Metalurgies Pvt. Ltd. (RJN 484)
24	22994 of 2019	M/s Navadurga Billets (P) Ltd. (MBN 725)
25	23082 of 2019	M/s Vinayak Steels Ltd. (SC No. RJN 371)
26	23440 of 2019	M/s Scan Energy & Power Ltd. (SC No. RJN 1942)
27	23456 of 2019	M/s Dilip Re-rolling Pvt.Ltd. (SC No. MBN - 719)
28	23485 of 2019	M/s Scan Energy & Power Ltd. (SC No. RJN 890)
29	28257 of 2019	M/s Bhavana Power Pvt.Ltd.

Sl.No.	Writ Petition No.	Petitioner
30	28628 of 2019	M/s Fusion Solar Farms Pvt. Ltd.
31	186 of 2020	M/s. Aryam Steels Pvt. Ltd.
32	615 of 2020	M/s, Vinayaka Steels Ltd.
33	617 of 2020	M/s. Devashree Ispat Pvt. Ltd.
34	638 of 2020	M/s. Keshree Metalurgies Pvt. Ltd.
35	744 of 2020	M/s. Jeevaka Industries Pvt. Ltd.
36	765 of 2020	M/s. Jairaj Ispat Ltd.
37	792 of 2020	M/s. Jeevaka Industries Pvt. Ltd.
38	799 of 2020	M/s. MMG Steels Pvt. Ltd.
39	841 of 2020	M/s. Navadurga Billets (P) Ltd.
40	1017 of 2020	M/s. Salasaar Iron and Steels Pvt. Ltd.
41	1063 of 2020	M/s. Dubbak Solar Projects Pvt. Ltd. & another
42	1067 of 2020	M/s. DRES Energy Pvt. Ltd. & 2 others
43	1069 of 2020	M/s. DRES Energy Private Ltd.& 2 others
44	1296 of 2020	Smt V M Lakshmidevi & another
45	1766 of 2020	M/s. Suguna Metals Pvt. Ltd. & others
46	1767 of 2020	M/s. Radha Smelters Pvt. Ltd. & others
47	1768 of 2020	M/s. Cosmic Power Solutions Ltd.
48	1790 of 2020	M/s. Radha Smelters Pvt. Ltd.
49	1799 of 2020	M/s. Dilip Rerolling Pvt. Ltd. & others
50	1977 of 2020	M/s. Scan Energy & Power Ltd.
51	2054 of 2020	M/s. Scan Energy & Power Ltd.
52	2572 of 2020	M/s. Valens Molecules Pvt. Ltd.
53	2574 of 2020	M/s. Valens Molecules Pvt. Ltd.
54	3038 of 2020	M/s. Marco Electrical and Civil
55	3252 of 2020	M/s. DRES Energy Private Ltd.
56	3858 of 2020	M/s. Lakshmi Narasimha Engineering Works

ANNEXURE - IV

**LIST OF APPEALS FILED BEFORE
APPELLATE TRIBUNAL FOR ELECTRICITY AND
SUPREME COURT OF INDIA DURING 2019-20(Ref Chapter 4)**

Appellate Tribunal for Electricity

Sl.No.	Appeal No / DFR No.	Name of Petitioner
1.	Appeal No. 64 of 2020	M/s Clean Solar Power (Chitradurga) Pvt. Ltd.

Hon'ble Supreme Court of India

Sl.No.	Case No.	Name of Petitioner
1.	Civil Appeal No. 3788 - 3790 of 2019	AP Eastern Power Distribution Company Ltd.
2.	Civil Appeal No. 8978 of 2019	M/s Sundew Properties Ltd.
3.	SLP (Civil) Nos. 23545-23549 of 2019	TSSPDCL Vs. M/s.Radha Smelters Limited and others

ANNEXURE - V

Ombudsman - Appeals Filed in FY 2019-20 and Disposals(Ref Para No.5.3.8)

S.No.	Appeal No.	Appellant	Respondents	Date of filing	Date of Disposal	Category of Appeal
1	Appeal No.1 of 2019-20	Smt. Ch. Krishnaveni	AE/OP/Ibrahimbagh/TSSPDCL/RR Dist & 4 others	02.04.2019	27.05.2019	Billing Dispute
2	Appeal No.2 of 2019-20	M/s. Sathavahana Castings, represented by Sri. G. Samba Siva Rao,	AE/OP/Patancheru Town/TSSPDCL/Sangareddy Dist. & 4 others	02.04.2019	30.07.2019	Dismantlement of Service Connection
3	Appeal No.3 of 2019-20	M/s. Re-active Metals India Pvt. Ltd.,	SAO/OP/Mahaboobnagar/TSSPDCL/Mahaboobnagar Dist. & 2 others	10.04.2019	28.05.2019	Billing Dispute
4	Appeal No.4 of 2019-20	M/s. RS Metal Re Rolling Mills,	DE/OP/Shadnagar/TSSPDCL/RR Dist. & 2 others	17.04.2019	08.07.2019	Billing Dispute
5	Appeal No.5 of 2019-20	M/s. RS Metal Re Rolling Mills,	DE/OP/Shadnagar/TSSPDCL/RR Dist. & 2 others	17.04.2019	08.07.2019	Billing Dispute
6	Appeal No.6 of 2019-20	Mr. Zain Bin Salam,	AE/OP/Chandrayanagutta/TSSPDCL/Hyderabad.& 4 others	23.04.2019	22.07.2019	Billing Dispute
7	Appeal No.7 of 2019-20	M/s. Mansarovar Ispat (India) Pvt. Ltd.,	DE/OP/Shadnagar/TSSPDCL/RR Dist.& 2 others	13.05.2019	07.08.2019	Billing Dispute
8	Appeal No.8 of 2019-20	M/s. Sunder Ispat Limited,	ADE/OP/Gaganpahad/TSSPDCL/RR Dist.& 3 others	13.05.2019	05.10.2019	Billing Dispute
9	Appeal No.9 of 2019-20	M/s. Vijaya Textiles Limited,	ADE/OP/Rajapur/TSSPDCL/Mahaboobnagar Dist.& 4 others	14.05.2019	09.09.2019	Deration of CMD
10	Appeal No.10 of 2019-20	M/s. Binjusaria Ispat (P) Ltd.,	DE/OP/Shadnagar/TSSPDCL/RR Dist.& 2 others	25.05.2019	28.08.2019	Billing Dispute
11	Appeal No.11 of 2019-20	M/s. SMS Steels Private Limited,	ADE/OP/Parigi/TSSPDCL/Vikarabad District.& 3 others	31.05.2019	16.09.2019	Deration of CMD
12	Appeal No.12 of 2019-20	M/s. Karthik Steel Re Rolling,	ADE/OP/Gaganpahad/TSSPDCL/RR Dist.& 3 others	14.06.2019	16.08.2019	Billing Dispute
13	Appeal No.13 of 2019-20	Sri. MD. Fasiuddin,	AE/OP/SangareddyTown-II/TSSPDCL & 3others	28.06.2019	25.07.2019	Change of name
14	Appeal No.14 of 2019-20	Sri. Basangari Janardhan Reddy,	AE/OP/Doulthabad/TSSPDCL/Siddipet Dist.& 4 others	28.06.2019	23.08.2019	Billing Dispute
15	Appeal No.15 of 2019-20	M/s. Hariyana Steel Center(KDM) Pvt. Ltd.,	ADE/OP/Bibinagar/TSSPDCL/Yadadri Dist.& 4 others	02.07.2019	21.10.2019	Billing Dispute

S.No.	Appeal No.	Appellant	Respondents	Date of filing	Date of Disposal	Category of Appeal
16	Appeal No.16 of 2019-20	M/s. Hariyana Steel Center(KDM) Pvt. Ltd.,	ADE/OP/Bibinagar/TSS PDCL/Yadadri Dist.& 4 others	02.07.2019	22.10.2019	Billing Dispute
17	Appeal No.17 of 2019-20	Dr. Chowdhry Mohammed Hashim,	AE/OP/Madannapet/TSSPDCL/Hyderabad.& 4 others	12.07.2019	23.09.2019	Delay in release of service connection
18	Appeal No.18 of 2019-20	Sri. Mohammed Mujahid Farooqui,	AE/OP/Banjarahills/TS SPDCL/Hyderabad.& 4 others	31.07.2019	25.09.2019	Billing Dispute
19	Appeal No.19 of 2019-20	M/s. Salasar Iron Steel Pvt.Ltd.,	ADE/OP/Shadnagar/TS SPDCL/RR Dist.& 3 others	13.08.2019	09.12.2019	Shifting of line
20	Appeal No.20 of 2019-20	M/s. Salasar Iron Steel Pvt.Ltd.,	ADE/OP/Shadnagar/TS SPDCL/RR Dist.& 3 others	13.08.2019	26.11.2019	Billing Dispute
21	Appeal No.21 of 2019-20	Sri. Kukunuru Laxma Reddy,	AE/OP/Mothkur/TSSPDCL/Yadadri Dist.& 4 others	16.08.2019	27.09.2019	Change of name
22	Appeal No.22 of 2019-20	M/s. Venkateshwara Stone Crusher,	ADE/OP/Station Ghanpur & 3 others	05.09.2019	20.11.2019	Billing Dispute
23	Appeal No.23 of 2019-20	Sri. P. Srinivas Rao,	AE/OP/S.K.Nagar/TSS PDCL/Hyderabad.& 4 others	20.09.2019	04.11.2019	Billing Dispute
24	Appeal No.24 of 2019-20	SMT. K. Ranga Lakshmi,	ADE/OP/Balanagar/TS SPDCL/Hyderabad.& 3 others	05.10.2019	29.11.2019	Delay in release of service connection
25	Appeal No.25 of 2019-20	M/s. Ambika Steel Industries,	ADE/OP/Shadnagar/TS SPDCL/RR Dist.& 3 others	07.11.2019	19.12.2019	Billing Dispute
26	Appeal No.26 of 2019-20	Sri. K. Ram Reddy	AE/OP/Nustulapur & 3 others	11.11.2019	02.01.2020	Restoration of power supply
27	Appeal No.27 of 2019-20	Sri. S.M.Kamaluddin Hussain Khan,	AE/OP/Greenlands/TS SPDCL/Hyderabad.& 4 others	16.11.2019	07.01.2020	Restoration of power supply
28	Appeal No.28 of 2019-20	M/s. Deevya Shakti Paper Mills Private Limited	ADE/OP/Gaganpahad/TSSPDCL/RR Dist.& 3 others	13.11.2019	22.01.2020	Billing Dispute
29	Appeal No.29 of 2019-20	Sri. Suresh Kumar	AE/OP/S.R.Nagar/TSS PDCL/Hyderabad.& 2 others	29.11.2019	20.12.2019	Billing Dispute
30	Appeal No.30 of 2019-20	M/s. Janapriya Township Pvt. Ltd.,	ADE/OP/Miyapur/TSSPDCL/Hyderabad.& 3 others	10.12.2019	10.01.2020	Billing Dispute
31	Appeal No.31 of	Smt. Samykutha Reddy,	AE/OP/Shamshabad/TSSPDCL/RR Dist. & 4	18.12.2019	10.02.2020	Billing Dispute

S.No.	Appeal No.	Appellant	Respondents	Date of filing	Date of Disposal	Category of Appeal
	2019-20		others			
32	Appeal No.32 of 2019-20	Sri. B. Janardhan	AE/OP/T/Chinthagattu - & 3 others	21.12.2019	23.01.2020	Billing Dispute
33	Appeal No.33 of 2019-20	Sri.C. Shivalingam	AE/OP/Pahadshariff/TSSPDCL/RR Dist. & 4 others	21.12.2019	03.02.2020	Billing Dispute
34	Appeal No.34 of 2019-20	Smt. Sandhya Ravindra M	AE/OP/IDPL/TSSPDCL/Hyderabad. & 4 others	24.12.2019	14.02.2020	Billing Dispute
35	Appeal No.35 of 2019-20	Sri. Anil Kumar Agarwal	AE/OP/Kattedan/TSSPDCL/RR Dist. & 4 others	04.01.2020	18.03.2020	Interest on security deposit
36	Appeal No.36 of 2019-20	Smt. K.N.Rohit	AE/OP/Sultan Bazar/TSSPDCL/Hyderabad. & 4 others	18.01.2020	17.02.2020	Billing Dispute
37	Appeal No.37 of 2019-20	M/s. Prince Plasto Craft	AE/OP/Kothur/TSSPDCL/R.R.Dist. & 3 others	27.01.2020		Installation of CT's & PT's
38	Appeal No.38 of 2019-20	M/s. Mohammed Ismail Industry	AE/OP/Kothur/TSSPDCL/R.R.Dist.& 3 others	30.01.2020		Billing Dispute
39	Appeal No.39 of 2019-20	M/s. Mohammed Ismail Industry	AE/OP/Kothur/TSSPDCL/R.R.Dist.& 3 others	31.01.2020		Billing Dispute
40	Appeal No.40 of 2019-20	M/s.SriSaiRajaRajeshwariSpinningMillsPvt.Lt	ADE/C&O/Sircilla & 3 others	14.02.2020	26.02.2020	Interest on security deposit
41	Appeal No.41 of 2019-20	Sri. Abdul Hakim Prop,	ADE/OP/Bhainsa & 3 others	14.02.2020	21.03.2020	Billing Dispute
42	Appeal No.42 of 2019-20	Sri. Aditya Kedia, Director of M/s. Aavya Industries Pvt.Ltd.,	ADE/OP/Balanagar/TSSPDCL/Secunderabad	25.02.2020		Billing Dispute
43	Appeal No.43 of 2019-20	M/s. Sugna Metals Limited	DE/OP/Vikarabad/TSSPDCL/Hyderabad & 2 others	04.03.2020		Billing Dispute
44	Appeal No.44 of 2019-20	Sri. Bharat Kumar, (Managing Director), M/s. Sugna Metals Limited,	DE/OP/Vikarabad/TSSPDCL/Hyderabad & 2 others	04.03.2020		Billing Dispute
45	Appeal No.45 of 2019-20	Sri.A. Charandas, M/s. Sri Sai Venkateshwara Filling Station,	AAE/OP/Echoda & 3 others	18.03.2020		Billing Dispute

Chapter 6
Accounts and Audit

SCHEDULE - 13

The expenditure towards salaries and other office expenditure of TSERC are met from the Grants-in-Aid from the Govt. of Telangana and fees received for various services rendered by the Commission.

1. Grants received from Govt. of Telangana State:

The following grants were received from the Govt. of Telangana during the year 2019-20,

Grants-in-Aid towards salaries	Rs.3,77,43,500/-
Grants-in-Aid towards others	Rs. 25,00,000/-
Total	Rs.4,02,43,500/-

2. Licensee & Exemption fee received:

A sum of Rs.11,71,50,000/- is received towards licensee fee for the FY 2019-20 from the TSTRANSCO, TSSPDCL, TSNPDCL and others.

a. TSTRANSCO	Rs. 2,94,65,880/- *
b. TSSPDCL	Rs.5,93,20,710/-
c. TSNPDCL	Rs.2,71,26,195/-
d. RESCO	Rs. 12,37,215/-

*An amount of Rs.37,65,880/- is receivable from TRANSMISSION licensee during FY 2019-20, the same is received on 04.04.2020.

3. Petition filing fee:

A sum of Rs.6,95,000/- is received towards the petition filings fees from the petitioners for the FY 2019-20.

4. Interest earned:

TSERC has received interest income on term deposits credited by the bank for Rs.91,90,398/- and interest accrued but not credited for 2019-20 is Rs.3,04,69,012/-. Interest earned during the year on interest bearing advances issued to the Officers and Staff of TSERC is Rs.96,970/-.

An amount of Rs. 8,88,321/- interest to be received from licensees due to delay in payment of licensee fee for FY 2018-19 is waived off by the Commission based on the request of licensees.

5. Miscellaneous income:

Miscellaneous income received during the year 2019-20 is for a sum of Rs.12,230/-

6. Expenditure incurred towards salaries, Other benefits and office expenses:

Expenditure incurred towards salaries, allowances, other benefits to the Commission, Officers and Staff, Pensions and payment towards retirement benefit fund including provisions is a sum of Rs.8,65,07,959/-.

7. Other benefits and office expenses:

Expenses incurred towards office and other administrative expenses during the period including the provisions is a sum of Rs.1,71,22,625/-.

8. Fixed Assets procured:

During the year 2019-20, the following fixed assets have been procured

1.	Computers & Printers	Rs. 6,62,124/-
2.	Software	Rs. 30,100/-
3.	Furniture	Rs. 3,12,082/-
4.	Cell Phones	Rs. 3,56,449/-
5.	Vehicles	Rs.36,10,377/-
6.	EPABX	Rs. 1,07,203/-
	Total	Rs.50,78,335/-

9. Cash and Bank balances:

Cash balance as on 31.03.2020 was nil and Bank balance as on 31.03.2020 as per the cash book was a sum of Rs.56,82,40,607/-.

10. TSERC Pension Fund:

The Commission has established the TSERC Employees Pension Fund duly registering the TSERC Employees Pension Trust to meet the future pension liability of the employees of the TSERC through contributions to the fund by the TSERC. The fund is invested in superannuation plan with the LIC. During the year

2019-20, the LIC has given the revised actuarial valuation for past and current pension liability of the employees for Rs.4,42,00,000/- during the FY 2019-20.

The commission established TSERC employees Gratuity Trust. During the year 2019-20, the LIC has given the revised actuarial valuation for past and current pension liability of the employees for Rs.12,113/-.

11. Special increment for providing round the clock power supply:

As per the announcement made by the Honorable Chief Minister of Telangana, the Commission has sanctioned one special increment (in the form of special pay) with effect from 01.01.2018 to the officers and staff of TSERC in token of dedicated services in making round the clock supply to agriculture sector on par with other entities in power sector, further this office has addressed the matter to the Government of Telangana vide T.O. Lr.No. Secy/TSERC/JD(P)/Estt/F.No.E244099/D.No.382/20,Dt:06.10.2020 for arranging approval.

12. Financial Statements:

The Commission prepared the following financial statements in accordance with the provisions of section 104(1) of the Electricity Act,2003.

- i. Receipt and Payments Account for the year ending 31st March, 2020.
- ii. Income and Expenditure Account for the year ending 31st March, 2020.
- iii. Balance Sheet as on 31.03.2020.

6.1. Audit Report

Audit of Accounts:

The Comptroller & Auditor General of India have audited the financial statements of the Commission in accordance with section 104(2) of the Electricity Act, 2003. The Separate Audit Report containing the comments of the Comptroller & Auditor General of India (CAG) on the accounting treatment received vide letter No.AG(Audit)/AMG-II(Power)/TSERC/AA-19-20/2020-21/10 Date: 16-02-2021 is furnished hereunder.

SEPARATE AUDIT REPORT OF THE COMPTROLLER AND AUDITOR GENERAL OF INDIA ON THE ACCOUNTS OF TELANGANA STATE ELECTRICITY REGULATORY COMMISSION FOR THE YEAR ENDED 31ST MARCH 2020.

1. We have audited the attached Balance Sheet of **Telangana State Electricity Regulatory Commission (TSERC)** as at 31st March 2020 and the Income and Expenditure Account, Receipts and Payments Account for the year ended 31 March 2020 under Section 19(2) of the Comptroller and Auditor General's (Duties, Powers and Conditions of Service) Act, 1971 read with Section 104(2) of the Electricity Act, 2003. Preparation of these financial statements is the responsibility of the TSERC's management. Our responsibility is to express an opinion on these financial statements based on our audit.
2. This Separate Audit Report contains the comments of the Comptroller & Auditor General of India (CAG) on the accounting treatment only with regard to classification, conformity with the best accounting practices, accounting standards, disclosure norms, etc. Audit observations on financial transactions with regard to compliance with the Law, Rules and Regulations (Propriety and Regularity), efficiency-cum-performance aspects etc., if any, are reported through Inspection Reports/CAG's Audit Reports separately.
3. We have conducted our audit in accordance with auditing standards generally accepted in India. These standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatements. An audit includes examining, on a test basis, evidences supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by the management, as well as evaluating the overall presentation of financial statements. We believe that our audit provides a reasonable basis for our opinion.
4. Based on the preliminary observations made by us, the accounts of the Commission have been revised. **Due to revision, there is no change in excess of income over expenditure and total assets and liabilities of the balance sheet.**
5. Based on our audit, we report that:
 - i. We have obtained all the information and explanations, which to the best of our knowledge and belief were necessary for the purpose of our audit;

- ii. The Balance Sheet, Income & Expenditure Account and Receipts & Payments Account dealt with by this report have been drawn up in the format approved by the Committee of Experts formed by Central Government for autonomous bodies.
- iii. In our opinion, proper books of accounts and other relevant records have been maintained by the TSERC as required under section 104 (1) of the Electricity Act, 2003 in so far as it appears from our examination of such books.
- iv. We further report that there were nil comments on the accounts of the Commission.

(A). Comments on Accounts:

There were nil comments on the accounts of the Commission.

(B). Grants-in-aid:

During the year, Commission received Grants-in-Aid of ₹4.02crore and utilized the entire sum of the Grants as on 31 March 2020.

- v. Subject to our observations in the preceding paragraphs, we report that the Balance Sheet and Income and Expenditure/Receipts and Payments Account dealt with by this report are in agreement with the books of accounts.
- vi. In our opinion and to the best of our information and according to the explanations given to us, the said financial statements read together with the Accounting Notes, and subject to the significant matters stated above and other matters mentioned in the **Annexure** to this Separate Audit Report, give a true and fair view in conformity with accounting principles generally accepted in India.
 - a) In so far as it relates to the Balance Sheet of the state of affairs of the Telangana State Electricity Regulatory Commission as at 31 March, 2020; and
 - b) In so far as it relates to the Income and Expenditure Account of the surplus for the year ended 31 March 2020.

**for and on the behalf of the
Comptroller and Auditor General of India**

Sd/-

(SUDHA RAJAN)

Accountant General (Audit)

Place: Hyderabad

Date: 16.02.2021

Annexure to Separate Audit Report on the accounts of TSERC for the year ended 31 March 2020

1. Adequacy of Internal Audit System

Internal Audit System is adequate

2. Adequacy of Internal Control System:

Internal Control System is adequate.

3. System of physical verification of fixed assets:

There was proper system of physical verification of Assets.

4. Regularity in payment of statutory dues:

The Commission is regular in payment of statutory dues applicable to them. There were no delays in remittance to Government Account.

Sd/-

Deputy Accountant General / AMG-II.

6.2. Annual Accounts for the year 2019-20

BALANCE SHEET AS AT 31.03.2020

Liabilities	Schedule	Current Year 2019-20	Previous Year 2018-19 *
		Rs.	Rs.
<u>Capital Fund and Liabilities</u>			
Capital Fund	1	53,97,87,954	44,68,65,176
Current Liabilities and Provisions	2	7,15,87,941	2,37,78,423
Total		61,13,75,895	47,06,43,599
<u>Assets</u>			
Fixed Assets	3	83,01,848	45,17,293
Investment – Others	4	0	30,555
Current Assets, Loans and Advances	5	60,30,74,047	46,60,95,751
Total		61,13,75,895	47,06,43,599
<i>Significant accounting policies</i>	12		
<i>Explanatory notes on accounts</i>	13		

INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31.03.2020

Details	Schedule	Current Year 2019-20	Previous Year 2018-19 *
		Rs.	Rs.
Income			
Grants	6	4,02,43,500	6,14,83,000
Fees	7	11,78,45,000	14,18,94,800
Interest Earned	8	3,97,56,380	3,07,53,926
Other Income	9	12,230	1,97,041
Total (A)		19,78,57,110	23,43,28,767
Expenditure			
Establishment expenses	10	8,65,07,959	4,43,49,259
Other Administrative expenses	11	1,71,22,625	1,81,59,892
Depreciation	3	13,03,748	11,79,401
Total (B)		10,49,34,332	6,36,88,552
Balance being excess of income over expenditure carried forwarded to the Capital Fund		9,29,22,778	17,06,40,215

**SCHEDULE-1
CAPITAL FUND**

Sl. No.	Details	Current Year 2019-20	Previous Year 2018-19
		Rs.	Rs.
1	Opening balance of Capital Fund	44,68,65,176	27,72,78,313
	Add/(Deduct): Balance of net income/(expenditure) transferred from the Income and Expenditure Account	9,29,22,778	17,06,40,215
	Less:- Opening balance transferred to VO	-	(10,53,352)
	TOTAL	53,97,87,954	44,68,65,176

**SCHEDULE-2
CURRENT LIABILITIES AND PROVISIONS**

Sl. No.	Details	Current Year 2019-20	Previous Year 2018-19
		Rs.	Rs.
	A. Current Liabilities		
1	Sundry Creditors		
	a. Overdue	-	-
	b. Others	16,800	16,800
2	Statutory Liabilities		
	a. Overdue	-	-
	b. Others	-	-
3	Other Current Liabilities		
	a. Current Liabilities	3,12,057	2,06,921
	b. Others	5,83,448	-
	Total (A)	9,12,305	2,23,721
	B. Provisions		
1	Salaries	42,13,345	29,85,333
2	TSERC Pension Fund	4,42,00,000	11,00,000
3	EL encashment on superannuation	1,63,02,055	1,48,97,696
4	Gratuity on superannuation	12,113	12,250
5	LSPC payable for CS	8,83,932	11,55,450
6	Vehicle hiring	1,25,000	96,854
7	Manpower hiring	3,12,997	73,772
8	Audit Fee	3,00,000	2,00,000
9	Office & other expenses	43,26,194	30,33,347
	Total (B)	7,06,75,636	2,35,54,702
	TOTAL (A+B)	7,15,87,941	2,37,78,423

SCHEDULE-3
FIXED ASSETS

Name of the Asset	Gross Block				Depreciation				Net Block	
	Original cost/ Valuation as at beginning of the year 01.04.2019	Additions during the year	Deductions during the year	Cost/ Valuation at the years end 31.03.2020	As at the beginning of the year	Additions during the year	Deductions during the year	Total up to the year end 31.03.2020	As at the current year end 31.03.2020	As at the previous year end 31.03.2019
	Rs.	Rs.	Rs.	Rs.	Rs.	Rs.	Rs.	Rs.	Rs.	Rs.
Cars	15,83,314	36,10,377	-	51,93,691	7,67,744	3,30,930	-	10,98,674	40,95,017	8,15,570
Furniture										
Annexure-I	-	-	-	-	-	-	-	-	-	-
Annexure-II	-	-	-	-	-	-	-	-	-	-
Computers & Printers	15,09,264	6,62,124	-	21,71,388	12,88,327	1,33,591	-	14,21,918	7,49,470	2,20,937
Air-Conditioners	19,59,990	-	-	19,59,990	6,44,055	1,77,583	-	8,21,638	11,38,352	13,15,935
Water Cooler	29,550	-	-	29,550	14,833	3,098	-	17,931	11,619	14,717
Ceiling Fans	29,859	-	-	29,859	29,859	-	-	29,859	-	-
EPABX	46,676	1,20,203	40,476	1,26,403	34,527	10,024	37,444	7,107	1,19,296	12,149
Office Furniture	36,51,312	3,12,082	-	39,63,394	19,65,042	2,97,872	-	22,62,914	17,00,480	16,86,270
Office appliances	2,24,413	-	-	2,24,413	1,58,282	43,715	-	2,01,997	22,416	66,131
Televisions	1,55,913	-	-	1,55,913	1,26,488	6,300	-	1,32,788	23,125	29,425
10 kV UPS	2,03,400	-	-	2,03,400	1,25,430	40,680	-	1,66,110	37,290	77,970
Servers	4,54,185	-	-	4,54,185	2,39,758	75,713	-	3,15,471	1,38,714	2,14,427
Telephone - Instruments	96,590	3,56,449	-	4,53,039	92,423	1,48,521	-	2,40,944	2,12,095	4,167
Software	1,38,895	30,100	-	1,68,995	88,362	28,471	-	1,16,833	52,162	50,533
Books	3,98,331	-	-	3,98,331	3,98,331	-	-	3,98,331	-	-
Audio System	7,45,113	-	-	7,45,113	7,36,051	7,250	-	7,43,301	1,812	9,062
Projector	1,57,817	-	-	1,57,817	1,57,817	-	-	1,57,817	-	-
Total	1,13,84,622	50,91,335	40,476	1,64,35,481	68,67,329	13,03,748	37,444	81,33,633	83,01,848	45,17,293

SCHEDULE-4
INVESTMENT – OTHERS

Sl. No.	Details	Current Year 2019-20	Previous Year 2018-19
		Rs.	Rs.
1	Deposits		
	(i) Telephone	-	30,555
	(i) Leased Accommodation	-	-
	TOTAL	-	30,555

SCHEDULE-5
CURRENT ASSETS, LOANS AND ADVANCES

Sl. No.	Details	Current Year 2019-20	Previous Year 2018-19
		Rs.	Rs.
	A. Current Assets		
1	Sundry Debtors		
	a. Debts outstanding for a period exceeding six months	-	-
	b. Others		
	(i) Due from APERC	-	-
	(ii) Due from TSDiscom & Transmission Licence	38,54,380	9,76,821
	(iii) Others (TSERCEPT)	-	1,98,107
	(iv) Receivable from Member (Rtd)	-	-
2	Cash on hand		
3	Bank balance		
	a. With scheduled banks		
	- In Current Account		
	(i) State Bank of India including CLTD	56,82,40,607	44,23,88,623
	(ii) State Bank of Hyderabad (VO)	-	-
	(ii) Cash on hand (VO)	-	-
	b. With Non-Scheduled banks		
	(i) Others (Telephone Deposit)	30,555	-
4	Grants-in-transit	-	-
	Total (A)	57,21,25,542	44,35,63,551
	B. Loans and Advances		
1	Loans to -		
	a. Staff	3,43,490	6,27,380
	b. Others (Specify)	-	-
2	Advances		
	a. Temporary advance	-	-
3	Income accrued		
	a. Accrued interest	3,04,69,012	2,17,68,817
4	Claims receivable - TDS Refund	1,36,003	1,36,003
	Total (B)	3,09,48,505	2,25,32,200
	TOTAL (A+B)	60,30,74,047	46,60,95,751

**SCHEDULE-6
GRANTS**

Sl. No.	Details	Current Year 2019-20	Previous Year 2018-19
		Rs.	Rs.
1	State Government		
	a. Grants-in-Aid towards Salaries	3,77,43,500	5,98,78,000
	b. Others Grants-in-Aid	25,00,000	16,05,000
	TOTAL	4,02,43,500	6,14,83,000

**SCHEDULE-7
FEES**

Sl. No.	Details	Current Year 2019-20	Previous Year 2018-19
		Rs.	Rs.
1	Fees		
	a. Annual License Fee	11,21,46,905	11,86,42,085
	b. Petition Fee	6,95,000	2,20,15,500
	c. Exemption Fee	12,37,215	12,37,215
	Add: Receivables from Transmission Licensee	37,65,880	-
	TOTAL	11,78,45,000	14,18,94,800

**SCHEDULE-8
INTEREST EARNED**

Sl. No.	Details	Current Year 2019-20	Previous Year 2018-19 *
		Rs.	Rs.
	Interest		
1	On Term Deposits		
	a. State Bank of India		
	(i) Interest Credited	91,90,398	78,03,148
	(ii) Interest accrued	3,04,69,012	2,17,68,817
	(iii) Others	-	-
2	On Loans to Staff		
	a. Staff	96,970	24,912
	b. Others	-	-
3	On Licence & Exemption Fee	-	11,57,049
	TOTAL	3,97,56,380	3,07,53,926

**SCHEDULE-9
OTHER INCOME**

Sl. No.	Details	Current Year 2019-20	Previous Year 2018-19
		Rs.	Rs.
1	Other Income		
	a. Sale of Tariff Orders	2,002	1,09,750
	b. Miscellaneous	260	6,786
	e. Sale of assets	-	80,505
	f. profit from sale of assets	9,968	-
	TOTAL	12,230	1,97,041

**SCHEDULE-10
ESTABLISHMENT EXPENSES**

Sl. No.	Details	Current Year 2019-20	Previous Year 2018-19
		Rs.	Rs.
1	Salaries & Other benefits to Chairman and Members		
	a) Salaries	22,00,996	43,57,496
	b) Allowances	11,09,407	18,32,390
	c) Other benefits	9,03,143	4,78,501
2	Salaries & Other benefits to Officers and Staff		
	a) Salaries	2,10,79,673	2,43,05,047
	b) Allowances	1,05,52,578	74,26,911
	c) Other benefits	11,00,689	10,67,163
3	Pensions & Retirement benefits		
	a) Retirement benefits paid to TSERC pensioners	8,71,505	15,86,432
	b) Pension paid to erstwhile APERC pensioners	21,29,252	59,30,538
	c) Paid to TSERC Employee Pension Trust	11,00,000	4,20,64,094
4	Provision for outstanding expenses		
	EL encashment on superannuation	1,63,02,055	1,48,97,696
	Gratuity on Superannuation	12,113	12,250
	LSPC payable	8,83,932	11,55,450
	a. Salaries & allowances	4,84,13,345	40,85,333
	Less: provision for salaries & allowances for 2018-19	(2,01,50,729)	(6,48,50,042)
	TOTAL	8,65,07,959	4,43,49,259

**SCHEDULE-11
OTHER ADMINISTRATIVE EXPENSES**

Sl. No.	Details	Current Year 2019-20	Previous Year 2018-19
		Rs.	Rs.
1	Postage & Telegram	12,934	11,274
2	Printing & Stationery	2,48,075	1,75,243
3	Office expenses	13,03,436	13,72,639
4	Manpower hiring	14,79,594	11,98,795
5	Insurances, Rents & Taxes	37,96,477	43,45,302
6	Hire charges – Vehicles	8,03,683	10,77,678
7	Telephones & Internet	3,14,134	2,18,970
8	Water charges	-	30,758
9	Petrol & Diesel	98,423	1,62,924
10	AMC expenses	2,35,709	2,93,663
11	Newspapers and periodicals	25,693	15,457
12	Travelling expenses	2,10,576	3,75,053
13	Training expenses	-	1,21,074
14	Subscription and Membership	14,43,262	13,92,865
15	Professional services	26,49,761	38,01,350
16	Audit fee	-	1,29,140
17	Bank charges	649	649
18	Repairs and Maintenance	62,180	1,70,026
19	Legal expenses	18,89,500	18,26,000
20	Waive off of Int on Licence exemption fee	8,88,321	-
21	Provision for outstanding expenses		
	a. Office expenses	43,26,194	30,33,347
	b. Vehicle hiring	1,25,000	96,854
	c. Manpower hiring	3,12,997	73,772
	d. Audit Fee	3,00,000	2,00,000
	Less: Provision for expenses for 2018-19	(34,03,973)	(19,62,941)
	TOTAL	1,71,22,625	1,81,59,892

SCHEDULE-12
SIGNIFICANT ACCOUNTING POLICIES

1. The accounts are prepared on accrual system except for stationery and other petty expenses.
2. The accounts are prepared based on the report of the expert committee on common format of Accounts for autonomous bodies.
3. The TSERC Fund Rules, 2015 have been issued vide G.O.Ms.No.15, Energy (Budget)Dept. Dt:04.05.2015.All revenues of the Commission including the grants and loans by the Government, the fees and other sums received by the Commission were remitted to the Fund. All the expenditure of the Commission was met from the Fund.
4. The petition fee is recognized as revenue as and when the petitions received and accepted. License fee revenue is based on the energy handled by the distribution licensees and allocated capacity of the Transmission licensee during the year.
5. Depreciation on the assets of the Commission (excluding the furnishing articles provided at the residences of the Chairman and the Members of the Commission) is provided at the SLM rates specified in the Companies Act, 2013.
6. Depreciation on the Furnishing Articles supplied to the Chairman, Members of the Commission is provided at 50 percent on SLM in respect of articles falling under Annexure I and 15 percent on WDV method in respect of articles specified in Annexure II in line with High Court Judges (Writing off, selling and utilization of Furnishing Articles) Rules, 1990.
7. Pension fund has been created to meet the future pension liability of employees of the TSERC excluding the leave encashment and gratuity duly constituting the TSERC Employees Pension Trust.
8. Gratuity trust has been created to meet the future gratuity liability of TSERC employees.
9. Provision for EL encashment for the officers and staff provided to meet the future liability.

RECEIPT & PAYMENTS ACCOUNT FOR THE YEAR ENDED 31.03.2020

RECEIPTS	Current Year 2019-20	Previous Year 2018-19	PAYMENTS	Current Year 2019-20	Previous Year 2018-19
I. Opening Balances			I. Expenses		
a) Cash in hand			a). Establishment Expenses		
b) Bank Balances			(i) Salaries & Other benefits to Chairman and Members		
(i) State Bank of India	44,23,88,623	30,56,16,675	(a) Salaries	22,00,996	43,57,496
(ii) State Bank of Hyderabad (VO)	-	7,82,087	(b) Allowances	11,09,407	18,32,390
(iii) Cash -in - hand (VO)	-	3,666	(c) Other benefits	9,03,143	4,78,501
C) Temporary advance	-	-	(ii) Salaries & Other benefits to Officers and Staff		
II. Grants Received			(a) Salaries	2,10,79,673	2,43,05,047
a).From state Government	4,02,43,500	7,45,00,000	(b) Allowances	1,05,52,578	71,18,298
			(c) Other benefits	9,95,553	11,74,336
III. Interest Received			(iii) Pensions & Retirement benefits	41,37,557	4,94,05,087
a) On Bank deposits	3,09,59,215	2,59,09,462	b). Administrative Expenses		
b) On Staff Loans	96,970	24,912	(i) Postage & Telegram	12,934	11,274
IV. Other income (specify)			(ii) Printing & Stationery	2,48,075	1,75,243
a) Annual Licence Fee	11,21,46,905	11,86,42,085	(iii) Office expenses	13,03,436	13,72,639
b) Licence exemption Fee	12,37,215	3,48,894	(iv) Manpower hiring	13,96,477	11,98,795
c) Petition Filing Fee	6,95,000	2,20,15,500	(v) Insurances, Rents & Taxes	37,96,477	43,45,302
d) Sale of Tariff Order	2,002	1,09,750	(vi) Hire charges - Vehicles	8,03,683	10,77,678
e) Miscellaneous Receipts	260	6,786	(vii) Telephones & Internet	3,14,134	2,18,970
f) Interest on Exemption Fee	-	11,57,049	(viii) Water charges	-	30,758
			(ix) Petrol & Diesel	98,423	1,62,924
V. Any other receipts (give details)			(x) AMC expenses	2,35,709	2,93,663
a) Recoveries from Loans to Staff			(xi) Newspapers and periodicals	25,693	15,457
(i) Motor car/cycle advance	2,76,600	2,76,600	(xii) Travelling expenses	3,75,129	3,75,053
(ii) computer advance	6,290	4,440	(xiii) Training expenses	-	1,21,074
(iii) Educational Advance	60,000	60,000	(xiv) Subscription and Membership	14,43,262	13,92,865
(iv) Festival Advance	63,500	51,000	(xv) Advertisement and Publicity	-	-
(v) Receivables from staff	-	2,450	(xvi) Professional Services	26,49,761	38,01,350
b) Sale of assets	-	70,000	(xvii) Audit Fee	-	1,29,140
c) Vidyut Ombudsman budget	-	-	(xviii) Bank charges	649	649
d) Due from DISCOMs received	-	-	(xix) Repairs and Maintenance	62,180	1,70,026
f) Others	1,64,553	-	(xx) Legal expenses	18,89,500	18,26,000
g) Security Deposit from Contractor	10,00,000	-	(xxi) Transfer of balance to VO	-	7,85,753
h) Receivables from TSERCPT	2,34,907	-	(xxii) Release of Security Deposit	5,00,000	-
			II. Investment & Deposits		
			a) Telephone deposit	-	-
			b) Leased accommodation deposit	-	-
			III. Expenditure on Fixed Assets		
			a) Air conditioners	-	5,70,340
			b) Computers & Printers	6,62,124	2,48,230
			c) Software	30,100	53,395
			d) Furniture	3,12,082	-
			e) Cell phones	3,56,449	25,000
			f) Vehicles	36,10,377	-
			g) EPABX	1,07,203	-
			IV. Other Payments		
			a) TDS on deposit interest	-	-
			b) Loans to Staff		
			(i) Motor Cycle/ Car advance	-	-
			(ii) Festival advance	62,500	60,000
			(iii) Education advance	60,000	60,000
			(iv) Others	-	-
			IV. Closing Balances		
			a) Cash in hand	-	-
			b) Bank balances		
			(i) State Bank of India	56,82,40,607	44,23,88,623
			(ii) State Bank of Hyderabad (VO)	-	-
			(ii) Cash on hand (VO)	-	-
			c) Temporary advance	-	-
	62,95,75,540	54,95,81,356		62,95,75,540	54,95,81,356